

LAW ENFORCEMENT REQUESTS

Tools for Humanity (TFH) and TFH GmbH are committed to maintaining the privacy of our users. Below are the guidelines law enforcement authorities, government agencies, and any other person or entity should follow when requesting data. These are merely guidelines and this information may be subject to change at any time.

PRIVACY COMMITMENT

- Each request will be reviewed for legality and we reserve the right to object to any data request made unlawfully.
- Requests improperly served or that we deem to be incomplete, inconsistent or inaccurate, overly broad, vague or unduly burdensome will be rejected.

TYPES OF REQUESTS

A data request for information related to a user in connection with an official criminal or administrative investigation or proceeding, or a filed civil legal action to which TFH is a party, should be provided by one of the following methods:

- Subpoenas
- Court Order
- Search Warrants
- Civil Investigative Demands
- 314(a) FinCEN Law Enforcement Requests
- 314(b) FinCEN Information Sharing Requests

INFORMATION TO INCLUDE IN DATA REQUESTS

We review requests based upon our limited ability to identify users who use or may have used our service. Our protocol relies on zero-knowledge proofs and is designed to preserve the privacy of our users. For this reason, we may not have much information available.

- Copy of the warrant, court order, grand jury subpoena, or other legal process pursuant to which the request is made.
- Email where the response is to be sent if different from the sender's address.
- Specific dates for which the information is requested if applicable.
- Full contact information including agency name, address and phone number.

CIVIL DATA REQUESTS

In addition to the above requirements, the following information is required for any civil data request.

- Requesting party's name.
- Counsel name, applicable State Bar Number, telephone number, email address and mailing address (P.O. Boxes will not be accepted).
- Requested response date
- Copy of the subpoena to which the request relates.

SUBMITTING DATA REQUESTS

We accept service of data requests by email to lawenforcement@toolsforhumanity.com

REQUESTS FROM NON-US AUTHORITIES

TFH is only able to respond to valid requests addressed to one of its legal entities and issued by local authorities in which the addressed entity is located. The entities to which they are located are as follows:

- Germany: Tools for Humanity GmbH, Allee am Röthelheimpark 41, 91052 Erlangen, Germany

Please Note: if you are a law enforcement officer in a country outside of one of the countries listed above you will need to make a request for mutual legal assistance (MLAT) or submit letter rogatory to one of the above countries to request data.

REQUESTS FROM LAW ENFORCEMENT LOCATED WITHIN THE UNITED STATES

Authorized law enforcement must submit a search warrant, court order, subpoena, or local, equivalent legal request addressed to, "Tools For Humanity, 548 Market St., San Francisco, CA 94104". The document must detail specifics on the alleged crime committed, the information sought and how this particular information may benefit the investigation.

TFH's Law Enforcement Response Team will carefully review, validate and only provide responsive records to law enforcement in accordance with our terms and policies. We will be unable to process overly broad or vague requests that do not identify the information sought with particularity.

EMERGENCY REQUESTS

If you are a law enforcement agent requesting information from TFH that is likely to prevent imminent death or serious bodily harm, you may contact us on an expedited basis. Together, with the appropriate documents listed above, send an email to lawenforcement@toolsforhumanity.com with "EXIGENT REQUEST" in the subject line and body of the email along with an attestation describing the imminent risk and TFH will make every effort to respond on an expedited basis.

F.A.Q.

Can TFH freeze or deliver virtual currency from an identified wallet?

- No. TFH cannot access users' wallets.

Can TFH provide blockchain activity information for a specific wallet?

- Currently, TFH World App Wallet users transact on the Optimism blockchain network and all transactions are publicly available.